

Quality

The supplier is required to conform to QM58 – Supplier Quality Management Specification and ISO 9001:2015 requirements, Eskom documented information such as procedures (Control of non-conforming output products and services), policies etc.

Supplier to deliver according to client specification.

Supplier to provide quality returnable according to Cat 3.

SECTION A: Quality Management System Requirements ISO 9001

Objective evidence of documented QMS that is not certified but complies with ISO 9001

A.1 QMS Manual or a document that defines and describes the QMS and its scope.

A.2 Quality Policy Approved by top management.

A.3 Quality Objectives Approved by top management.

A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015.

A.5 Documented information for Control of non-conforming outputs – Clause 8.7 of ISO 9001:2015.

A.6 Documented information for Nonconformity and Corrective action – Clause 10.2 of ISO 9001:2015.

A.7 Documented information for Internal audit – Clause 9.2 of ISO 9001:2015.

SECTION B: Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)

B.1 Documented information for defined roles, responsibilities and authorities – organization chart and responsibility matrix (must include but not limited to quality management function/role) – Clause 5.3 of ISO 9001:2015.

B.2 Documented information for Control of Externally Provided Processes, Products and Services (must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external provider) – Clause 8.4 of ISO 9001:2015.

SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698).

Draft Contract Quality Plan specific to the scope of work as described in the tender documents

NB! Ensure Draft Contract/Project Quality Plan has important QA deliverables.

SECTION D: Quality Control Plan Requirements (Ref: 240-105658000 or 240-109253302)

QCP/Checklist/ITP (Quality Control Plans) as per scope of works.

NB! Draft/Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done

SECTION E: E.1 Form A is completed and signed.